



Customer Satisfaction Survey 2010

Contractor:

Project:

With regards to your project, please tick the relevant boxes that apply:

	Excellent	V Good	Good	Fair	Poor
Ease of initial contact(s)					
Enquiry Handling					
Order Placement					
Delivery and Service					
Communication/Project Management					
Product Suitability					
After Sales Service					

Any Other Comments:

.....
.....
.....
.....
.....
.....

Thank you for all your feedback. Your response will help us maintain and improve our level of customer satisfaction to yourselves and others in the future.